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## OR04 - Operator Retreats and Team Building Opportunities at the Canadian Light Source

*Monday, 11 September 2023 10:00 (10 minutes)*

“During the twice annual extended maintenance periods operators at the Canadian Light Source are able to get together as an entire team and spend a few days together in what we refer to as a retreat. These retreats are currently a 5-day collection of activities that encompass training, presentations, team building, and opportunities to talk with operators at other facilities. The retreats are typically held off site but close by the CLS and include coffee and lunch. The highlights of each retreat are usually the team building exercises and the chance to talk to another facility’s operators. Since we started having these we have spoken to BNL-RHIC operators, the Australian Synchrotron operators, and TRIUMF operators.

Benefits of these retreats include: a moment where activities can be aligned amongst the group, team building and camaraderie within a complete group that often don’t get to see each other, centralized training and feedback opportunities, and an opportunity to relieve the sense of isolation that operators often feel. Retreats are strongly supported by management as they see the benefit that this time brings to the group and to the facility as a whole.”

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**Session Classification:** How We Do Business